



Your success is what drives us.

Mercedes-Benz ServiceSolutions are customized to fit your needs.



Mercedes-Benz
Trucks you can trust





The Mercedes-Benz ServiceSolutions for your truck.

Mercedes-Benz. This name stands for all the experience of the world's longest established and most highly reputed truck manufacturer and for pioneering vehicle technology. A rich fund of engineering expertise "made in Germany", reflected in particularly reliable, robust and efficient vehicles in which millions of customers worldwide place their trust. We also attach great importance to trusting cooperation, with an aim to making life easier for you as a transport operator. To this end, we offer individual, job-matched vehicle solutions which meet the highest standards in terms of reliability, robustness and efficiency. Trucks you can trust.

More peace of mind, right from the start. Your truck is what drives your success. If it's moving, then so is your business. To give you additional peace of mind on the road, you can purchase a service contract from Mercedes-Benz when buying a new vehicle: they offer varying levels of cover and are tailored specifically to your needs as a business customer.

Greater efficiency and more uptime. Avoid unnecessary downtimes and gain more uptime by passing the administrative burden on to us (efficient bundling of repairs and maintenances, invoice control, processing of service cases).

This will allow you to focus on your core business and give you a more reliable basis for planning. The same applies when it comes to calculating your costs: you can expect transparent and fair conditions – without any deductibles.

Long-term value retention. Your truck is maintained, serviced and, if necessary, repaired. The work is done by experienced specialists and to Mercedes-Benz quality standards, which means that your vehicle will retain its reliability, performance and value over the long term.

Individual care. Your Mercedes-Benz General Distributor will be happy to advise you on the attractive benefits and conditions of Mercedes-Benz ServiceSolutions.




Mercedes-Benz ServiceSolutions: the economical and reliable way to keep your vehicles on the road.

Mercedes-Benz ServiceSolutions: more value, lower costs.

Our ServiceSolutions are modular, which means that whether you have a fleet of long distance haulage or single vehicles doing local distribution, we always have the right combination of service modules to meet your particular requirements.

Our ServiceSolutions come with a variety of add-ons that also give you the opportunity to customize our service offering to your operational requirements. This brochure sets out the comprehensive services and benefits of the Mercedes-Benz ServiceSolutions. For more information and a detailed solution tailored to your specific needs, please contact your Mercedes-Benz partner. They will be delighted to advise you in person.



	Best Maintenance	Select Plus	Complete
			
Scheduled maintenance	●	●	●
Post-warranty cost protection		●	●
Wearing parts			●



BestMaintenance

Transparent and plannable maintenance costs.

BestMaintenance includes all scheduled maintenance work for your vehicle as specified by Mercedes-Benz. It covers your routine service operations like engine oil and filter change, air filter replacement, gearbox oil change and so on.



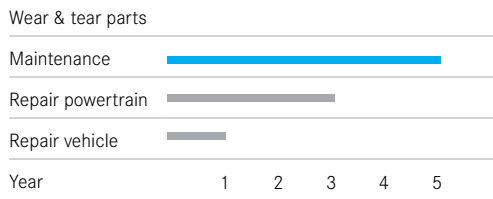
- Regular vehicle maintenance to Mercedes-Benz quality standards
- Covers the cost of necessary parts, labor and lubricants



- Breakdown assistance
- Towing costs are covered in the case of mechanical breakdowns

BestMaintenance.

No limitation regarding duration and mileage.



■ Manufacturer's warranty scope
■ Product scope



SelectPlus

Convenient maintenance and extensive protection against unexpected costs.

The Select Plus service solution includes post-warranty cost protection for your vehicles and all the scheduled maintenance work as specified by the manufacturer. Purchasing these services as a bundle is less expensive than purchasing them individually, which means more repair service for less cost.



- Regular vehicle maintenance to Mercedes-Benz quality standards
- Covers the cost of necessary parts, labor and lubricants



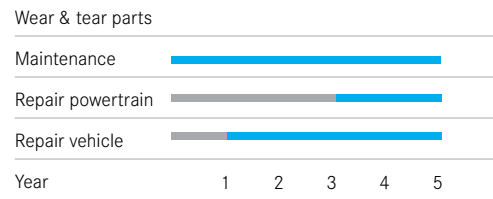
- Cover for a wide range of mechanical and electronic components as well as for the powertrain
- Replacement of major assemblies



- Breakdown assistance
- Towing costs are covered in the case of mechanical breakdowns

SelectPlus.

Up to 5 years and up to 750.000 km



■ Manufacturer's warranty scope
■ Product scope



Complete

A complete service solution for utter peace of mind.

The Complete ServiceSolution combines scheduled maintenance, wear & tear components and a post-warranty cost protection. This attractive package gives you the maximum level of cost control through a fixed monthly rate.



- Regular vehicle maintenance to Mercedes-Benz quality standards
- Covers the cost of necessary parts, labor and lubricants



- Cover for a wide range of mechanical and electronic components as well as for the powertrain
- Replacement of major assemblies



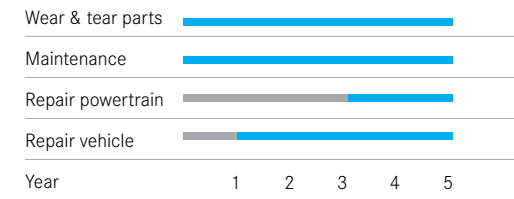
- Replacement of wearing parts such as brake pads, brake discs or clutch



- Breakdown assistance
- Towing costs are covered in the case of mechanical breakdowns

Complete.

Up to 5 years and up to 750.000 km



■ Manufacturer's warranty scope
■ Product scope

Mercedes-Benz ServiceSolutions: always tailored, always fitting.

ServiceSolutions
offer more value at lower costs

Lower cost of ownership

Increased vehicle resale value.

Lower service & repair costs.

Increased reliability

More uptime due to optimized servicing
intervals & less breakdowns.

Better performance

The truck is maintained at the highest standards
so it is delivering the best performance.

OTHER BENEFITS:

Cost transparency

Protection against
cost increase

Even distribution
of costs

Peace of mind

More focus on your core business

With our **ServiceSolutions**, all necessary operations are performed by highly qualified technicians using only the best spare parts available, **Mercedes-Benz GenuineParts**. This ensures that the truck is operating at its optimum performance for a long period of time.



Increased vehicle resale value

Your purchase pays off from the first until the last day. When you decide to sell your truck, our ServiceSolutions will help you get a better price for it:

- Service history and complete maintenance are guaranteed by Mercedes-Benz for the next owner.
- Included services were performed by properly trained Mercedes-Benz technicians.
- Only Mercedes-Benz Genuine Parts are used.

Lower Service & Repair costs

Our ServiceSolutions are calculated using our best offering in terms of parts, labor or lubricants pricing. This ensures you will receive the best possible care for your vehicles at the lowest possible cost.

Transparency

ServiceSolutions give you the opportunity to know exactly how much the service maintenance of your vehicle will cost over the next years.

Fixed costs

You don't have to worry about the impact of inflation on your service & repair costs since you have fixed what you pay in advance.

